



# DWM... Making Progress

2006 was a busy and productive year for the Department of Watershed Management. We continued on our mission to provide clean, safe water to our residents and downstream neighbors by making significant progress on the rehabilitation of Atlanta's water and sewer infrastructure. We started construction and design on a number of projects and completed or reached significant milestones on many others – in fact every Consent Decree project is now under way. We implemented new information systems and launched a new website to increase access and better serve our customers. We partnered on numerous community-based initiatives, and our employees volunteered at events and activities across the city.

Here are some of the things we have planned for 2007:

- Complete water main replacement and sewer rehabilitation in the Virginia-Highland neighborhood and begin sewer rehab and the installation of more than 150,000 feet of water mains in the Midtown area;
- Complete the Greenway Acquisition project, having acquired more than 1,800 acres, thereby protecting about 25 miles of streambank;
- Start the installation of an Automated Meter Reading system that will ensure the accuracy of customer billing;
- Continue construction of the West Area CSO Tunnel;
- Continue the three-year, system-wide survey of our water distribution system components started in 2005 to help reduce water loss;
- Start construction on five major water transmission main and pump station improvement projects;
- Complete sewer separation and water main replacement in the Greensferry, McDaniel and Stockade basins which include the Cabbagetown, Reynoldstown, Tapestry, Pittsburgh, Adair Park, Mechanicsville, Washington Park and Atlanta University Center neighborhoods.
- Complete the Custer Avenue CSO Storage and Dechlorination Facility located in southeast Atlanta; and
- Continue the evaluation and rehabilitation of the City's sewers.

[www.atlantawatershed.org](http://www.atlantawatershed.org)

Visit the new  
Department of Watershed Management website today!

over→

### Important Numbers to Remember

Customer Service: 404-658-6500  
 Customer Service E-mail: [watershedhelp@atlwater.com](mailto:watershedhelp@atlwater.com)  
 Water Service Concerns: 404-658-7220  
 Sewer Service Concerns: 404-624-0751

*City of Atlanta • Department of Watershed Management  
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January 2007

Happy New Year!





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## DWM Co-op Program

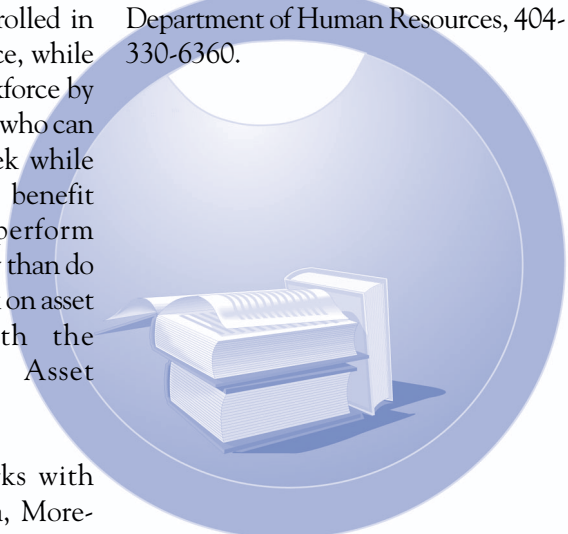
The Department of Watershed Management's co-op program is a win-win situation for DWM, the students involved and ratepayers.

Qualifying college students who have earned at least 60 credit hours in a degree program and are currently enrolled in school gain valuable experience, while helping DWM extend its workforce by employing smart young people who can work up to 40 hours per week while attending school. Ratepayers benefit because these students perform necessary tasks less expensively than do contractors. The students work on asset management projects with the Department's Buried Asset Management Institute.

DWM's co-op program works with Georgia Tech, Clark-Atlanta, More-

house and DeVry. Interested students apply through the City's Human Resources Department. Once accepted into the program, students can work as long as they are enrolled in school.

For more information, contact the Department of Human Resources, 404-330-6360.



## Tip of the Month: Budget for your Water Usage

How much water are you using? Chances are, you may glance at the amount of your water bill each month but don't have a clear understanding of your consumption. Keep in mind the many ways you use water and the cost associated with your usage. Use the consumption chart on your water bill to help develop a water budget to monitor your monthly usage, identify leaks, determine if you need to take steps to reduce water usage and save money as a result.

- Check often for leaks, and repair dripping faucets by replacing worn washers. Water lost because of

undetected leaks adds to your water usage and increases your bill.

- Purchase appliances with water- and energy-saving options and run washing machines and dishwashers only when they are fully loaded.
- Replace your showerhead with a low-flow version and take shorter showers.
- Take advantage of water conservation workshops offered by the Department of Watershed Management. Call 404.589.3070 for more information.

## Happy New Year

The Department of Watershed Management wishes our customers a happy and prosperous new year. We appreciate your patience and support as we continue to make progress in rehabilitating Atlanta's water and wastewater infrastructure.

